



Financial process analysis

Added value for customer

- Improvement of financial results
- Find potential improvements in the processes with financial value added
- Reasoning of QM as a result of financial added value
- Locate the "hidden" costs
- Avoidance of wastes

Objective

Get to know the methods for detecting financial added value through a process analysis.

Contents

- Indicate the methods through company-specific use of questioning techniques
- Assisting in the selection of appropriate measures
- Analyze a process chain in the company through interviews with process teams and observation spots

Example

- Interactive 2-day workshop
- Teaching the fundamentals and qualification of attendees
- Clarification of the problem definition
- Inspection of a process chain
- Survey of selected participants